

The Mr Clutch Autocentres Privilege Card
Terms and Conditions

29th August 2008

1. The card is issued to the customer not the vehicle. If the customer changes vehicle the card is still valid.
2. The card is not transferrable.
3. Cards are only valid until the date shown.
4. The card remains the property of Mr Clutch Autocentres Ltd and can be redeemed at any time.
5. Free checks and top ups can be requested by the customer at any time during the stated opening hours. Work will be completed immediately and is on a strictly while you wait basis only. If the customer is unwilling to wait and wants to leave their vehicle at the branch then Mr Clutch has the right to refuse the work and ask the customer to leave the premises.
6. Mr Clutch reserves the right to end the privilege card scheme at any time. If this happens any customer having paid for the card with 6 months or more left will be eligible for a full refund.
7. The privilege card entitles the holder to:
 - a. 10% off all work excluding gearboxes
 - b. 5% extra discounts on promotions
 - c. Privilege mail shots
 - d. Free checks:
 - i. Engine oil level
 - ii. Coolant level (when possible)
 - iii. Screen wash level
 - iv. Brake fluid level
 - v. Brake fluid quality
 - vi. Tyre pressures
 - vii. Tyre condition (outside only)
 - viii. Battery
 - ix. Exterior bulbs
 - e. Free top ups:
 - i. Brake fluid level (using universal fluid)
 - ii. Engine coolant (water)
 - iii. Screen wash (using universal fluid)
 - iv. Tyre pressures (air only)
8. 10% discount cannot be used in conjunction with any other offer.
9. Privilege card must be produced at time of booking or bringing vehicle in to claim discount.
10. Free top-ups and checks cannot be construed or interpreted as an annual service.
11. By signing up to the Mr Clutch Privilege Card your details will automatically be entered onto a database. The database is solely for the use of Mr Clutch Autocentres Ltd and will not be available or sold on to any other companies or third parties. If you wish to have your details removed from the database please contact head office on 01634 717 747.